

Intellisync for ReServe Interactive

Interface with Microsoft Outlook

Built on the industry-leading Intellisync platform, our Microsoft Outlook Interface allows you to streamline and synchronize your calendar, e-mail correspondence, task lists and customer contacts between ReServe Interactive® and Microsoft Outlook®. From there, you have the added convenience of syncing your mobile device with Outlook to have all of your information immediately at your fingertips. The result, enhanced productivity and control over everyday operations.



Integrate E-Mail Correspondence with ReServe Connect

Import messages from your Microsoft Outlook e-mail account and attach them to the appropriate Lead, Event, Event Reservation or Dining Reservation in ReServe – all with the simple click of a button located in your Outlook toolbar – to maintain a comprehensive e-mail history for each piece of business in ReServe.

Easily Access Your Event Schedule

Import and view event information and check space availability in Microsoft Outlook when you share ReServe Events with your Outlook Calendar. Transfer select events or your complete event book depending on your specific needs.

Synchronize Appointments Between ReServe and Outlook

Easily manage and view real-time appointment information at-a-glance from either Outlook or ReServe. Changes made to your Outlook calendar or ReServe appointments are automatically updated in both applications every time you sync.

Stay On Top of Important Tasks

Manage a consolidated “to do” list by synchronizing ReServe Tracers with Microsoft Outlook Tasks, so important tasks are captured, calls and meetings aren’t missed, and nothing falls through the cracks.

Manage Customer Contacts

Synchronize designated customer contacts between ReServe and Microsoft Outlook, ensuring easy access to updated customer data and allowing you to quickly access current guest contact information from either application.

Technical Specifications

- ReServe Anywhere or ReServe Desktop Release 2009 Summer or later.
- Microsoft Outlook version 2000 or later installed locally on each user’s computer. Not compatible with hosted, virtual or Express versions of Outlook.
- A static IP address (ReServe Desktop server only).
- Requires TCP/IP communication over a dedicated port between all client computers and the ReServe server.
- ReServe Connect add-on requires Microsoft Outlook version 2007 or later running locally on each user’s computer and the .NET Framework.

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