

# ReQuestIT

## Online Event Inquiry Processing & Special Event Reservations

Provide the highest levels of convenience and customer service with ReQuestIT, ReServe Interactive's one-of-a-kind online event inquiry interface. ReQuestIT allows your guests to submit private event inquiries through a live link on your venue's website, which are transmitted directly into your ReServe software and automatically traced for follow-up. In addition, guests can use ReQuestIT to make real-time reservations for public special events, such as holiday brunches and winery tours, already booked in ReServe as Events with Reservations.



### Save Money While Booking More Business

Decrease staffing requirements for banquet salespeople and minimize technology costs as ReQuestIT captures inquiries and processes special event reservations 24/7 directly from your own website. Streamlined query processes let you respond more quickly to guests so you can capture and book more business.

### Enhance the Guest Experience

Give customers 24 hour access to event information with live links that display on your company website and capture real-time event inquiry information. Customers request event dates and make reservations when it's convenient for them. Our software provides an immediate response and lets your customer get what they need without waiting on hold or leaving a message.

### Customized to Meet Your Needs

ReQuestIT integrates with your existing website, so you can customize your link and landing page to present a high-end, customer-focused image to your guests. Add the customized links anywhere you want to accept event inquiries and/or book special event reservations.

### Technical Specifications

- ReServe Anywhere or ReServe Desktop version 2008 or later
- An existing website and high-speed, always-on Internet connection such as DSL or cable
- A static IP address (ReServe Desktop server only – not required for ReServe Anywhere)
- A proprietary port forwarded to your ReServe Interactive Desktop Server
- An SMTP email account for forwarding confirmation and cancellation message

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